



REVENUE ...
Working For You

TENNESSEE DEPARTMENT OF REVENUE COMMISSIONER LOREN L. CHUMLEY

www.Tennessee.gov/revenue

Who We Are

- Tennessee's chief tax collector responsible for administering the state's taxes
- The department that collects the funds that help educate Tennessee's children, build highways and state parks, rehabilitate disabled citizens and operate city and county governments
- More than 900 employees ranging from taxpayer assistants to tax auditors
- A department with locations in nine regional offices and five out-of-state audit offices serving taxpayers and collecting Tennessee taxes

What We Do

- Educate and assist taxpayers through hot lines for taxpayers and tax practitioners, seminars, workshops and a speakers bureau
- Work hand-in-hand with counties and cities to answer questions, prepare reports, and ensure that taxes are distributed correctly among the nearly 445 local governments in Tennessee
- Provide online tax filing options
- Conduct tax research and economic analyses to assist decision makers in other areas of state and local government
- Perform audits to ensure accuracy and propriety
- Manage and track delinquent taxpayer accounts for collection
- Detect, investigate and seek prosecution of tax-related fraud
- Receive tax payments
- Process returns
- Issue administrative rulings



How To Contact Us

- Taxpayer hot line: Statewide toll-free (800) 342-1003; Nashville-area and out-of-state callers should call (615) 253-0600.
- Online tax help by e-mailing TN.Revenue@state.tn.us.
- Tax practitioner hot line: Statewide toll-free (800) 397-8395; Nashville-area and out-of-state callers should call (615) 253-0700.
- Streamlined Sales Tax hot line: In Tennessee, call (877) 250-2299. In Nashville and outside Tennessee, call (615) 253-0752.
- Streamlined Sales Tax online assistance by e-mailing Streamlined.Salestax.QandA@state.tn.us.
- E-mail updates: Subscribe to Revenue-News or lists dedicated to county clerks and city officials on the Web site.
- Electronic commerce hot line: Statewide toll-free (866) 368-6374; out-of-state and Nashville-area callers should dial (615) 253-0704.
- Local government hot line: (866) 562-2549.
- Speakers bureau: (615) 741-3580.
- Tax fraud hot line: To report tax fraud, call (800) FRAUDTX (372-8389).

Main Office To Serve You

Attention: Taxpayer Services
500 Deaderick Street
Nashville, TN 37242
(615) 253-0600
Statewide toll-free:
(800) 342-1003

Regional Offices To Serve You

3150 Appling Road
Bartlett, TN 38133
(901) 213-1400

540 McCallie Avenue
Suite 350
Chattanooga, TN 37402
(423) 634-6266

P.O. Box 739
Columbia, TN 38402
2486 Park Plus Drive
Suite A
Columbia, TN 38401
(931) 380-2523

1321 Murfreesboro Road
Nashville, TN 37217
(615) 360-0423

Regional Offices, Cont.

Lowell Thomas State Office Building
225 Dr. Martin Luther King Jr. Drive
Suite 340
Jackson, TN 38301
(731) 423-5747

204 High Point Drive
Johnson City, TN 37601
(423) 854-5321

531 Henley Street
Room 606
Knoxville, TN 37902
(865) 594-6100

P.O. Box 144
Shelbyville, TN 37162
321 Bethany Lane
Shelbyville, TN 37160
(931) 685-5010

Fountain Court
370 South Lowe
Suite 2
Cookeville, TN 38501
(931) 526-9699

